

For many physicians, prior authorizations place a tremendous administrative and financial burden on care delivery. Further, the delay in care from having to obtain prior authorizations (PAs) puts their patients at medical risk. FHIR®-based, electronic prior authorizations provide a viable solution that can significantly reduce the PA administrative burden for providers.

A study by the American Medical Association survey of 1,000 physicians found:

**88%** of physicians describe the burden associated with PA as high or extremely high

- ▶ Practices spend an average of 13 hours each week completing PAs
- ▶ Two in five physicians have dedicated staff who handle PAs

**91%** of physicians report that PA had somewhat or significant negative impact on patient outcomes

- ▶ 93% of providers report care delays
- ▶ 34% of providers report that PA has led to a serious adverse event for a patient in their care

**\$13** is the average cost a physician spends to submit a prior authorization manually\*

### Key Challenges

- ▶ Confusion as physicians often do not know if a service requires PA
- ▶ Time spent calling the payer to inquire if a service requires PA
- ▶ Resources spent calling to request a PA, faxing supporting documentation and calling back for a status of their request
- ▶ Decision wait time can be long resulting in a delay in patient care
- ▶ Determinations are not clear

A study initiated by AHIP, the nation's leading healthcare advocacy organization found that physician practices experience marked reduction in the administrative burden from electronic PA.

**71%** of physicians report that their patients received faster care

### PRACTICES



### Key Opportunities

Practices can reduce the administrative burden by 70% or more through FHIR-based electronic PAs that decreases submission time between 12-17 minutes per request.

**\$9+** savings per request can be achieved by submitting PAs electronically via portal or EMR

- ▶ Convenience of submitting PA requests at the point-of-care
- ▶ Automation of patient eligibility and coverage determinations using FHIR-based CDS Hooks and CDS Hooks Service
- ▶ Clear understanding of PA requirements and determinations
- ▶ A fast turnaround from enabling complete patient, provider and clinical data points
- ▶ Real-time status tracking of case history and decisions